

ORGANISATIONAL INDICATORS March 2011 Appendix C

Links to Key Priorities/ LAA themes	PI No.	Description of indicator	2009/10 outturn (RAG status against 08/09 target where applicable)	2010/11 Target	Qtr 1 Outturn Apr-Jun 10	Qtr 2 Outturn Jul-Sep 10	Qtr 3 Outturn Oct-Dec 10	Qtr 4/ EOY Outturn Jan-Mar 11	Current Status against Target RAG	Latest Comparator Group Position: Lowest figure relates to best performance	Comments on current position and corrective action if red Status
COMMUNITY AND WELLBEING											
Environment: A place to live, work and play	NI 9	Use of Public Libraries. The % of the adult population who say they have used a public library service at least once in the last 12 months.[DELETED FOR2010/11]	46.6%(2009) latest data	47.0%	-	-	-	Deleted	Not applicable (deleted)	-	GOOD TO BE HIGH: This is based on the Active People Survey. At a performance of 46.6 for 2009 we note a drop from 52.1% in 2008. There has been no further update since 2009. This indicator now has been deleted for 2010/11 and the question is no longer included in Active People survey. Please refer to proxy indicator L1 for current performance levels of physical visits to libraries.
	L1	Proxy Indicator for NI 9: Use of Public Libraries. The number of physical visits per 1000 population.	-	656000 visits	647,765 visits	642, 687 visits	647,567 visits	628,511	RED	-	GOOD TO BE HIGH: Status: Red: Performance of 628,511 visits for financial year April 2010 to March 2011 against a target of 656,000 visits shows we are below target and represents a decreasing trend. Reasons for not achieving 2010/11 target: Unreliability of public access PCs and impact of SBC server move, Slough library use in steady decline in part due to need for refurbishment, RFID installation and refurbishment Langley and Slough resulted in no automatic people counters from September to December 2010 and a period of closure so estimates have been used. Although overall physical visits are showing a decreasing trend, it is important to note that the nature and number of virtual visits is increasing as users access the library facilities in ways that may be more convenient. Corrective Actions for 2011/12: <ul style="list-style-type: none"> • Working with IT to improve the functionality and accessibility of PN public PCs • Building improvement plan for each library to improve accessibility and environment • Museum moving in to Slough central will increase range of visitors • New branding and publicity will improve the look and feel of the • The range, display and presentation of stock is being improved • More robust performance system in place with clear priorities • Satellite libraries in Colnbrook and Chalvey with increased visits

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	L35	Proxy Indicator for NI 8: The no.of adult attendances at all local Leisure Centres combined with participation in all sports development activities.	941,345	2% increase =945,0759	930,425 visits	949,106 visits	960, 262 visits	995,587	GREEN		GOOD TO BE HIGH: Status:Green: Performance for rolling year to March 2011 is 995,587 and has exceeded target of 945,759. Performance has increased significantly and represents an improving trend as a result of the opening of the gym facility on the Slough Trading Estate and the Tenpin bowling facility
Environment: A place to live, work and play	NI 11	Engagements in the arts. The percentage of the population(16+) that has engaged at least 3 times in the past 12 months[DELETED FOR 2010/11]	-	39.4%	-	-	-	Deleted	Not applicable (deleted)	-	GOOD TO BE HIGH: This is based an annual Active People Survey. This question is no longer included in the survey and the indicator has been deleted. In 08/09 Slough's performance sat below the national average of 45.2%. National performance ranged from the lowest of 28.9% to the highest performance of 67.1% .
Health and Well Being - Adding years to life and life to years:	NI 141	Number of vulnerable people achieving independent living- Supporting People clients moved on from supported accommodation to independent living in a planned way as a proportion of total clients moved on.	68%(179/272)	70%	75.27%	68.50%	71.07%	71.86%	GREEN	-	GOOD TO BE HIGH:Status: Green. This indicator measures the success rate for planned moves from short-term supported housing. Overall end of year performance for this indicator is 71.86% which exceeds the target of 70% which is in line with CLG expectations.
Health and Well Being - Adding years to life and life to years:	NI 142	Of those receiving Supporting People services the " number supported to maintain independent living "	99.20%	97%	99.62%	99.54%	99.30%	99.39%.	GREEN	-	GOOD TO BE HIGH: Status: Green: This indicator measures people who are supported successfully in long-term accommodation and people from all client groups receiving long or short term floating support. End of year performance is 99.39% exceeding the target of 97%.

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Economy and Skills: Prosperity for all	NI 146	Adults with learning disabilities in employment	7.5% 25 users out of approx 332 total LD users known to SBC	7.5%	1.4%	3.4%	5.7%	7.90%	GREEN	-	GOOD TO HIGH: Status: Green: Target has been met. End of year performance is 7.9% against an end of year target of 7.5% (This equates to 21/304 clients). Enhanced reviewing activity together with monthly monitoring has ensured performance aligns with target.
Economy and Skills: Prosperity for all	L2	Percentage of learners enrolled declaring a disability	8.29% academic year 08/09	8.3%	-	-	-	-	N/A		This indicator is reported annually and the 10/11 outturn will be available post the end of the academic year 10/11(September). For academic year 09/10 performance of 8.29% exceeded the target of 8%.
GREEN AND BUILT											
Safer Communities: Being Safe, feeling safe	NI 40	Difference in the number of Drug users in effective treatment between years.	not yet available	499.0	540 (8.5%) above target	543 (9.02%) above target	545 PDU in treatment (8.8% above baseline)	Provisional (FEB) 547 PDUS in treatment (9.2% above baseline)	-	-	Note this is not accumulative and contains provisional data up to August 2010.
Environment: A place to live, work and play	NI 157(a)				0.67	55.0%	78.0%	-	GREEN	-	Planning Delivery Grant now abolished. As a result there are no financial incentives for LA's to adhere to timescales for targets set by previous Government. SBC to set 'local' targets that will reflect available resources. Traffic light status refers to targets set in 2009/10 and not the current year.
Environment: A place to live, work and play	NI 157(b)				0.83	88.0%	78.0%	-	n/a	-	Planning Delivery Grant now abolished. As a result there are no financial incentives for LA's to adhere to timescales for targets set by previous Government. SBC to set 'local' targets that will reflect available resources. Traffic light status refers to targets set in 2009/10 and not the current year.

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Environment: A place to live, work and play	NI 157(c)				0.87	85.0%	80.0%	-	n/a	-	Planning Delivery Grant now abolished. As a result there are no financial incentives for LA's to adhere to timescales for targets set by previous Government. SBC to set 'local' targets that will reflect available resources. Traffic light status refers to targets set in 2009/10 and not the current year.
Environment: A place to live, work and play	NI 193	Municipal waste land filled	0.456	-	9.4%	10.3%	6.2%	-	GREEN	-	3rd qtr data figures are provisional and await Gov't confirmation.
EDUCATION AND CHILDREN'S SERVICES											
Health and Well Being - Adding years to life and life to years:	NI 62	Stability of placements of looked after children: number of moves DCSF DSO	15.40%	<16%	14.1%	13.6%	9.6%	10.1%	Green	(09/10) SN value is 11.3%. Eng value is 10.9%.	GOOD TO BE LOW: Some placement change is inevitable, and beneficial, in meeting individual children's particular needs and best interests. However, we would begin to voice concerns if this figure were to exceed the target value. It is theoretically possible to exceed the target threshold yet still evidence best practice performance, since the individual needs of children and young people are what really matter here. After Slough's highest figure in this indicator last year, our figure has fallen by 5% and is inline with last years comparator values. A positive result for Slough.

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Health and Well Being - Adding years to life and life to years:	NI 65	Children becoming the subject of a Child Protection Plan for a second or subsequent time DCSF DSO	12.70%	<15%	13.6%	16.4%	16.1%	18.5%	Red	(09/10) SN value is 12.8%. Eng value is 13.4%.	GOOD TO BE LOW:The DfE banding advocates that anything below 15% is good performance – our performance shows that our Child Protection Plans lead to lasting improvements in child safety and overall well-being leading to the vast majority of children not requiring another CPP. We will be working more closely with community early intervention agencies and partner organisations to develop a 'step down' procedure that will ensure that CYP have a comprehensive support plan in place to provide the assistance they need when they are discharged from a formal CPP. This should result in fewer numbers of children being subject to a CPP for a second or subsequent time. This indicator takes no account of time between CP Plans, nor of the reasons for the child becoming subject to a CPP. So, in theory a child may have a CPP briefly at birth, then again aged 17 for entirely different reasons and show up on this indicator.
Economy and Skills: Prosperity for all	NI 103	Special Educational Needs a) % of final statements of special education need issued within 26 weeks as a proportion of all such statements issued in the financial year. (b) % of final statements issued within 26 weeks as a proportion of all such statements issued in the financial year.	a) 100% (66) B) 100% (88)	(a) 100% (b) 95%	a) 100% (25) B) 100% (28)	a) 100% (18) B) 100% (19)	a) 100% (20) B) 100% (23)	A) 100% (85) B) 92% (86/93)	GREEN	-	GOOD TO BE HIGH: On track

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Economy and Skills: Prosperity for all	NI 114	Rate of permanent exclusions from school DCSF DSO	0.02 (Academic year 2009/10)	tba	-	-	-	To be released July 2011	n/a	-	Data collection is via termly census (two terms in arrears). Target to be set in light of comparator performance data.
Economy and Skills: Prosperity for all LAA Target	NI 117	16 to 18 year olds who are not in education, training or employment (NEET) PSA 14	Nov 6.6% Dec 6.1% Jan 5.2% Overall rate for 2009/10 6.0%	4.3%	5.8%	8.0%	5.6%	Nov 5.5% Dec 4.5% Jan 4.7% Overall Provisional rate for 2010/11 4.9%	n/a	-	GOOD TO BE LOW: The overall PROVISIONAL NEET rate for Slough for 2010/11 is 4.9% (an average of Nov 5.5; Dec 4.5 and Jan 4.7) which is 1.1% improvement from the previous year's rate of 6.0%. The comparator data is not yet released however it's well below the 2009/10 England average of 6.4% and the second lowest rate within Berkshire. Performance is 0.6% above our current ambitious target of 4.3%. Due to the recession it has been a challenge to maintain a low rate however this is been achieved through the support programmes that we have embedded. Slough's NEET rate will be compared against our comparators once the published information is released.